

CANCELLATION POLICY

BUNDLES/SINGLE PASS - POLICY:

If you need to cancel your class, you will do so through the Bsport or Launch Bungee Fitness app. You must cancel 6 hours in advance to get your pass back.

Your pass will be used if you do NOT show up to class or fail to cancel in the allotted time. The New Clients Special Passes expire 30 days from purchase. All other passes expire 6 months from purchase if not used.

Subscriptions/Monthly Payment - POLICY:

For the Infinity Pass Subscription, a payment of \$99.00 will be deducted from the card on file every 30 days from the day of purchase. If you need to cancel class, you will do so 6 hours prior to class start time. Out of courtesy to others who waitlist our classes, if you fail to cancel in that window or do not show up to class, you will be charged a \$10.00 fee.

For the 6 Pass/Mo Subscription, a payment of \$79.00 will be deducted from the card on file every 30 days from the day of purchase. Unused credits do NOT roll over to the next month. If you need to cancel class, you will do so 6 hours prior to class start time. Out of courtesy to others who waitlist our classes, if you fail to cancel in that window or do not show up to class, you will lose your credit.

For the 4 Pass/Mo Subscription, a payment of \$69.00 will be deducted from the card on file every 30 days from the day of purchase. Unused credits do NOT roll over to the next month. If you need to cancel class, you will do so 6 hours prior to class start time. Out of courtesy to others who waitlist our classes, if you fail to cancel in that window or do not show up to class, you will lose your credit.

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PRIVATE/MINI PRIVATE - POLICY:

You will NOT be refunded. These can only be rescheduled through us.